



# PRI Summer Conference

**State of Georgia  
DUI Alcohol or Drug Use Risk Reduction Program**

**Presented by  
Georgia Department of Driver Services  
Regulatory Compliance Division**

June 10, 2015

# Goals and Objectives

## **Goal(s)/ Description of Course:**

This session is designed to provide attendees with an update on recent or upcoming DDS events.

## **Learning Objective(s):**

- Verbalize and define at least one DDS update that directly impacts the attendee.
- Describe the role DDS plays with respect to the Risk Reduction Program in Georgia.
- Identify at least one recent or upcoming legislative change that will affect DDS operations.

# TOPICS






- **Regulatory Compliance Division**
- **Legislation**
- **Secure ID**
- **Rule Amendments**
- **Improvements**
- **Agency Updates**
- **Training Opportunities**



# Regulatory Compliance Division



# Regulatory Compliance Division

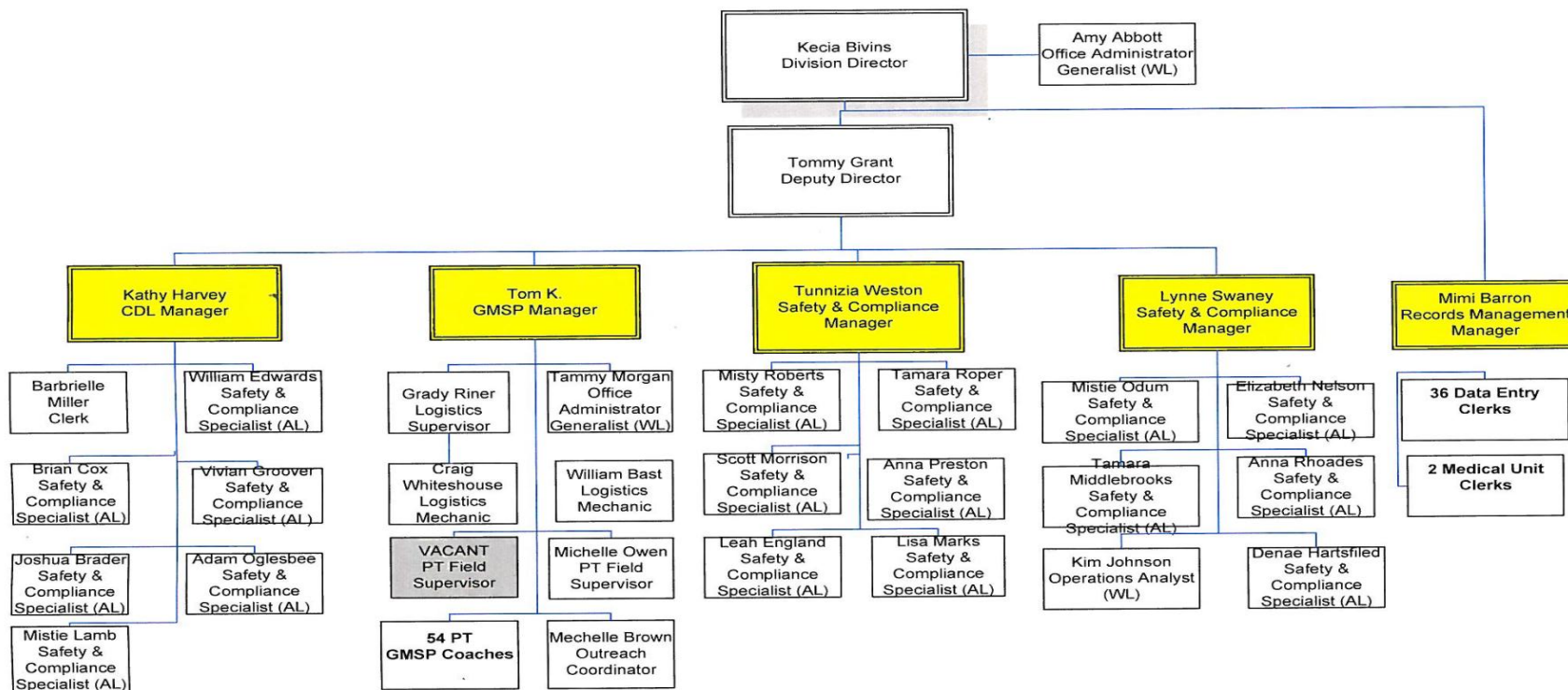
- **CDL**
- **Motorcycle Safety**
- **Risk Reduction/ DUI**
- **Ignition Interlock**
- **Driver Training**
- **Third Party Testing**
- **Driver Improvement**
- **Alcohol and Drug Awareness (ADAP)**
- **Chauffeur/ For Hire Endorsement** 
- **Records Management** 
- **Medical Unit** 

# Organizational Structure



## REGULATORY COMPLIANCE DIVISION

( As of June 3, 2015)





# Legislative Update

## Mike Mitchell



# 2015 Legislation

- Two official agency bills
  - HB 114 (Rep. Kevin Tanner)
  - HB 118 (Rep. Kevin Tanner)
  
- Two unofficial agency bills
  - HB 210 (Rep. Terry Rogers)
  - SB 100 (Sen. Tyler Harper)



Enables DDS to implement two new Federal Motor Carrier regulations that take effect this year.

- Use of wireless telecommunications devices by drivers of commercial motor vehicles.
  - Prohibits holding device.
  - Prohibits use of more than one button to make/end call.
  - Prohibits reaching.

# HB 118



The Federal Motor Carrier Safety Administration (FMCSA) has published new rules that restrict texting and the use of hand-held mobile phones by truck and bus drivers while operating a commercial motor vehicle (CMV).

It's very easy to  
comply with the  
new rules:

No  
*REACHING*  
No  
*HOLDING*  
No  
*DIALING*  
No  
*TEXTING*  
No  
*READING*

**Bottom Line:** Using a hand held device while driving is a serious traffic violation that could result in a driver disqualification.

**No Call, No Text, No Ticket!**

- Commercial learner's permits
  - Must start with a commercial learner's permit.
  - Must hold a commercial learner's permit a minimum of 14 days.
  - Limits endorsements.
  - Reduces term of commercial learner's permit from 1 year to 6 months; can only be renewed once; retest or upgrade.
  - If fraudulent activity is suspected, retest required within 30 days of DDS notification.

# HB 118

- Passed on Day 39 with no amendments.
- Signed into law on May 12th.
- At stake: \$120 million dollars of federal highway funds to GDOT and \$500K of MCSAP funds to DPS.

## HB 114 and HB 210

- Both passed House overwhelmingly.
- Both tabled on Day 39 in the Senate.
- Both dead as of noon on Day 40.
- Both added to SB 100, DPS' agency bill, during the late hours of Day 40 in conference committee.
- SB 100 passed and was signed into law on April 16<sup>th</sup>.

# Conference Committee Report on SB 100

- Eliminates license suspensions for purchasing/attempting to purchase alcohol underage, misrepresenting age/identity for the purpose of purchasing alcohol underage, or using a fake ID for the purpose of purchasing alcohol underage (SB 100).
- Eliminates license suspensions and certified notices for truancy, dropping out of school, threatening/causing bodily harm to a teacher or another student, possession or sale of alcohol/drugs at school or school sponsored event, possession of firearm at school or school sponsored event, or any sexual offense (SB 100).
- Eliminates gas theft suspensions (SB 100).
- Eliminates license suspensions for fraud/false swearing (SB 100).
- Eliminates license suspensions for all controlled substance violations, except DUI drugs (SB 100).
- Does not touch child support suspensions, but does mandate that DHS provide individuals whose license is suspended for child support alternative methods of restoring their driving privileges (SB 100).

# SB 100

- Mandates that DDS waive the Class CP learner's permit fee for customers that take the non-commercial knowledge test through a public/private high school or licensed driver training school (HB 114).
- Allows holders of limited driving and interlock permits to legally drive for work-related purposes. Allows DDS to issue limited driving permits for qualifying suspensions that are triggered by certain violations in another state (HB 114).
- Eliminates the statutory mandate that the cardholder's photograph on a Georgia driver's license, CDL, and various ID cards be in color (HB 114).
- Expands the organ donor registry to include ID card holders. Allows ID card holders to donate \$1 to blindness prevention fund (HB 210).
- Allows for a plea of nolo contendere (suspension avoidance) once every five years to the charge of driving while registration suspended/revoked (HB 375).

# SB 100

- Authorizes county tag agents to issue a 30-day non-renewal temporary operating permit for vehicles that fail an emission test (HB 375).
- Criminalizes the act of DUI and driver improvement schools providing anything of monetary value to students or prospective students for purposes of enrollment (Amendment).
- The Conference Committee Report on SB 100 **DID NOT** include:
  - The portions of HB 114 that would have allowed DDS to mail suspension notices by regular mail vs. certified mail.
  - The portions of HB 114 that would have allowed DDS to transition away from using vision screening machines as the primary means of testing visual acuity.



# General Assembly's Website

[www.legis.state.ga.us](http://www.legis.state.ga.us)



# Questions



# Real ID/ Secure ID



# REAL ID History

- Mandated by **Real ID Act 2005**
- Motivated by the **terrorist acts of 9/11**
- Based on recommendations from the **9/11 Commission**

Once effective, only compliant state's DL/IDs will be accepted for federal purposes:

- Identification at airports
- Entering federal buildings

# Secure ID

- Effective **July 1, 2012**, DDS implemented new procedures that **require that you bring additional documentation** when you visit CSCs:
  - **1 document to prove Identity**
  - **1 document to prove SSN**
  - **2 documents to prove Residential Address**
- **If you currently hold a valid GA DL/ID**, you will be issued a Secure ID at your next renewal or reinstatement.
- **Those that do not hold a valid DL/ID** will be issued a Secure ID at the time of application.

# Secure ID

## What if customers don't have all documents?

### New Customers:

- All customers making initial application will be required to return with all required documents before being issued a DL/ID card.

### Existing Customers:

- Existing customers will be issued an **interim DL/ID good for 120 days** to allow them to obtain the required documents.

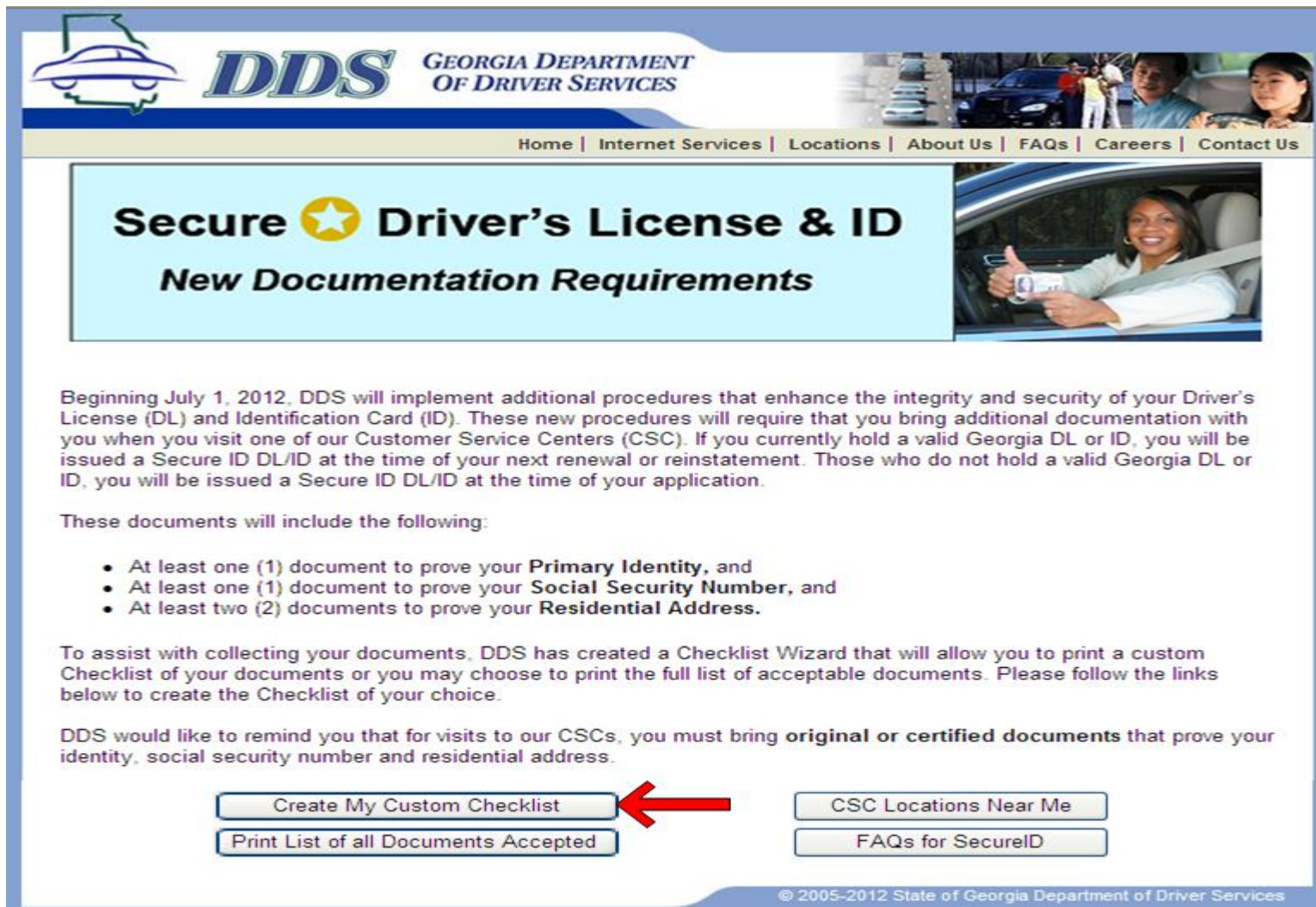
### Exceptions:

- Exception process for customers with unusual circumstances when they are unable to satisfy all requirements.

## Impact to Online services?

- Customers will not be allowed to renew online until they have been issued a Secure ID.

# Secure ID



The screenshot shows the DDS website header with the logo and navigation links. The main content area features a large blue box with the title "Secure ID Driver's License & ID New Documentation Requirements" and a photo of a woman in a car. Below this, a paragraph explains the new requirements starting July 1, 2012. A bulleted list specifies the required documents. Further down, a paragraph mentions a Checklist Wizard. At the bottom, there are four buttons: "Create My Custom Checklist", "Print List of all Documents Accepted", "CSC Locations Near Me", and "FAQs for SecureID". A red arrow points to the "Create My Custom Checklist" button.

**Secure ID ★ Driver's License & ID**  
***New Documentation Requirements***


Beginning July 1, 2012, DDS will implement additional procedures that enhance the integrity and security of your Driver's License (DL) and Identification Card (ID). These new procedures will require that you bring additional documentation with you when you visit one of our Customer Service Centers (CSC). If you currently hold a valid Georgia DL or ID, you will be issued a Secure ID DL/ID at the time of your next renewal or reinstatement. Those who do not hold a valid Georgia DL or ID, you will be issued a Secure ID DL/ID at the time of your application.

These documents will include the following:

- At least one (1) document to prove your **Primary Identity**, and
- At least one (1) document to prove your **Social Security Number**, and
- At least two (2) documents to prove your **Residential Address**.

To assist with collecting your documents, DDS has created a Checklist Wizard that will allow you to print a custom Checklist of your documents or you may choose to print the full list of acceptable documents. Please follow the links below to create the Checklist of your choice.

DDS would like to remind you that for visits to our CSCs, you must bring **original or certified documents** that prove your identity, social security number and residential address.

[Create My Custom Checklist](#)  [CSC Locations Near Me](#)  
[Print List of all Documents Accepted](#) [FAQs for SecureID](#)

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# Secure ID

- Ensures integrity of DL/ID
- Reduces opportunity for Identity Theft
- Eases customers ability to board commercial flights and enter federal buildings
- All 50 states and 6 territories will have to be compliant by the year 2020.







# Questions



# Rule Amendments



# Rule Amendments

- 375-5-6-.18(10). **DUI/RRP Programs:** The minimum square feet of an indoor classroom must be at least 300 square feet of useable classroom space. Programs licensed prior to the enactment of the 300 square foot minimum may continue to utilize existing classrooms that satisfied the prior requirement of 250 square feet. Programs may not add new classrooms that are less than 300 square feet in size.  
**Effective 04-14-2014**
- 375-5-1-.10(d) **Driver Improvement/ 375-5-2-.11(2)(h) Driver Training** . A clinic shall maintain business hours of at least fifteen (15) hours per week, half of which must fall within the Department's normal business hours. An employee of the clinic must be available during this time to furnish information of operation, verify attendance to a class, or to produce the necessary records or documents whenever requested by a member of the Department.  
**Effective 04-14-2014**

# Rule Amendments

- 90 Day Waiver Cards – Military members or dependents who present documentation of successfully completing of a motorcycle training course offered by the DOD or a Branch of the US Military are eligible to be issued a Class M license.  
**Effective 07-01-14**
- 375-5-6-.06 (1)(c) **Qualifications of Program Instructors.** 1. An undergraduate or graduate degree from an accredited college or university in a human service related field; or 2. An undergraduate degree in any field of study from an accredited institution, and two years of work experience (20 hours per week or more) of teaching, counseling or training experience or three years part-time training experience; or 3. At least two years of full-time work experience as a licensed, certified, or credentialed substance abuse counselor with at least 6 months of experience in group counseling or group facilitation.  
**Effective 06-09-2014**

# Rule Amendments

- **TPT Agreement Clause 4J Test Administration** - The amendment offers Testers the flexibility to offer services on State Holidays.

**Effective 02-17-2015**

- **375-5-2-.28 (2)/ 375-5-2-.29(1)(f)** – Examiner and Tester applicants shall be issued a certification card upon approval from the Department. These certifications shall expire four (4) years from the date of issuance, unless suspended, revoked, or cancelled, and must be renewed every four (4) years thereafter.

**Effective 04-01-2015**

- **CDL Third Party Tester Program. 13(3)(2)(a)** Must have a fleet of not less than 25 commercial motor vehicles registered in Georgia; (b) must have a fleet of not less than 25 registered commercial motor vehicles provided that the Examiners and applicants are employees of the Tester; or (c) be a Technical/Vocational School or a Public School System.

**Effective 02-01-15**



# Improvements



# Improvements

- Made numerous enhancements to CDL Program
- Created New training opportunities for DI and CDL Instructors
- Consolidated New RRP Owner and Director Trainings
- Implemented Survey Monkey for GMSP EOC Evals
- Updated GMSP Coach Policy Handbook
- Modernized webpages
- Created Bulk Manuals webpage
- Enhanced ADAP Portal
- Reconstituted DLAB and recruited physicians
- Joined AIIPA
- Implemented video conferencing



## Agency Updates





# Agency Updates

**The Online Driver License/ ID Application Project** provides an electronic interface that enables all customers the opportunity to complete the application online or via mobile device prior to visiting the DDS Customer Service Centers.

- Improves customer service by reducing the time to service a customer at the counter
- Reduces wait time and number of customers waiting for service
- Increases customers served by team members per hour
- Implemented September 2014.

# Agency Updates



# Agency Updates



# Agency Updates



Save Time, **Pre-Apply Online** @ [www.dds.ga.gov](http://www.dds.ga.gov)!

Fill out your application.  
Anytime. Anywhere. Any device.

Our **Pre-Apply Online** service allows you to fill out your Driver's License, Permit or ID card application before visiting any of our Customer Service Centers.

**PRE – APPLY ONLINE NOW >>**

FASTER • SECURE • CONVENIENT • 24/7

Please remember to bring your parent or guardian and proof of school enrollment when you come in for your visit.



Save a trip! **Upgrade your license** @ [www.dds.ga.gov](http://www.dds.ga.gov)!

Upgrade your  
**Class D License** to a  
**Class C License** using  
Online Services.

Anytime. Anywhere. Any device.

**UPGRADE NOW >>**

FASTER • SECURE • CONVENIENT • 24/7





# Agency Updates



## SAVE TIME!

### USE DDS ONLINE SERVICES

@ [WWW.DDS.GA.GOV](http://WWW.DDS.GA.GOV)

**CARD SERVICES**

- Submit Proof of Residency and/or Social Security
- Address Change
- License/ID Renewal or Replacement
- Class D to C Upgrade
- CDL Self-Certification Medical Documents
- License Status
- Suspension or Reinstatement Information

**PAY FEES**

- Super Speeder
- License Reinstatement
- Pending Suspensions

**OTHER SERVICES**

- Online For-Hire Endorsement Application
- Pre-Apply Online
- Driving History (MVR)
- Motorcycle Safety Training
- Reservation Status

DDS-2203-P (3/2015)

Save Time, **Pre-Apply Online** @ [www.dds.ga.gov](http://www.dds.ga.gov)!

**Fill out your application.**

Our **Pre-Apply Online** service allows you to fill out your Driver's License, Permit or ID card application before visiting any of our Customer Service Centers.

Please remember to bring your parent or guardian and proof of school attendance when you come in for your visit.



<< PRE - APPLY ONLINE NOW

Save a trip! **CDL practice test** @ [www.dds.ga.gov](http://www.dds.ga.gov)

**Take a practice test for the CDL Knowledge Exam online.**

TAKE CDL PRACTICE TEST NOW >>



**Anytime. Anywhere. Any device.** 

FASTER • SECURE • CONVENIENT • 24/7

# Agency Updates

## The Online Knowledge Testing Application Project

- Allows High Schools and Third Party Testers opportunities to administer Knowledge Exam on behalf of Department
- Waives DDS \$10 testing/ licensing fee for students
- Will improve customer service by expanding testing locations
- Will reduce wait time and number of customers waiting for service
- Will increase # of customers served by TMs per hour
- Delayed implementation date: mid – late Spring 2016

# Agency Updates

## Online Submittal of Certification Applications and Fees Project

- Offers Reg Comp customers the ability to submit certification applications and fees online
- Improve customer service by expanding submittal and payment options
- Reduces wait time and number of customers waiting for service
- Expedites customers served by team members
- Implementation date: April 2015: Chauffeur/ For Hire Endorsement
- RRP next phase

# Agency Updates

## Rebate Fee Collection

- ADE, Incorporated is slated to collect Assessment Rebates fees on behalf of agency
- Methods of payment
  - Credit Card
  - Check
  - \$ Order
- Implementation
  - Pilot: July
  - Roll out: August



# Agency Updates

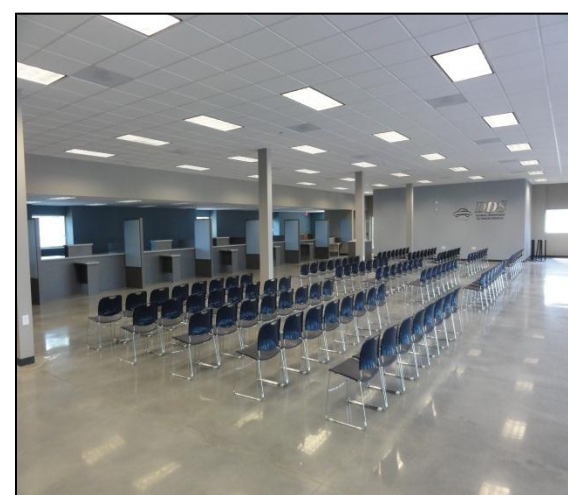
- 5 New Facilities

- Decatur County
  - Bainbridge
- Paulding County
- Cobb County
  - North Cobb
  - Kennesaw
- Fulton
  - Atlanta

## Cumming CSC



## Kennesaw CSC



# Agency Updates

## ➤ New Manuals



**JF Griffin Publishing**

**[www.jfgriffin/eregulations.com](http://www.jfgriffin/eregulations.com)**

**413.884.1001**

# Agency Updates

## ➤ Motor Vehicle Network



**Motor Vehicle Network**  
**1 Selleck Street Suite 1A**  
**Norwalk, Connecticut 06855**  
**1-800-922-9933**  
**[info@MVNetwork.com](mailto:info@MVNetwork.com)**





## Training Opportunities



# Training Opportunities

- Third Party Testing Training
- Driver Training Instructor Training
- CDL Driver Training Instructor Training
- Driver Improvement Training
- DUI New Program Owner /Director Continuing Ed Training
- PRI New Instructor Training (Rules portion)
- OCRA II Training
- Safety Outreaches
- CDL Examiner Certification
- CDL TPT Training (BOE & Large Companies)
- CDL Refresher Course
- CDL Forum
- MSP / RST Examiner Certification
- MSP Rider Coach Prep
- MSP Annual Update

# Reg Comp Stats

- Regulate over 1000 schools
- Regulate over 2200 coaches/instructors
- Conduct over 1600 audits
- Certify 400 CSC Ex
- Participate in over 150 Safety Outreaches
- Conduct over 80 Training Events annually
- Process 200k citations annually



## Agency Contact Information



**2206 East View PKWY  
Conyers, GA 30013**

**[www.dds.ga.gov](http://www.dds.ga.gov)**



**Call Center:  
678.413.8400  
  
Toll Free:  
1.866.754.3687**

## Division Contact Information



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Conyers, GA 30013**

**[reginfo@dds.ga.gov](mailto:reginfo@dds.ga.gov)**



**Main #:  
678.413.8745**

**Fax #: 678.413.8735**



# Questions

